



KASHI INSTITUTE OF TECHNOLOGY

Managed by : JAIN EDUCATION SOCIETY

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ISO 9001 : 2015 (QUALITY MANAGEMENT SYSTEM)

Guidelines of Grievance & Redressal Cell

The purpose of the Grievance Redressal Committee is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

A Grievance Redressal Committee of Kashi Institute of Technology, Varanasi has been constituted for the redressal of the problems reported by the Students/faculties/staff of the College.

Roles and Responsibilities:

- To conduct meeting whenever required and discuss relevant issues, in consultation with higher authority seeking his approval.
- The Cell shall process all the individual complaints and take suitable action thereon in the manner and mode as per the AICTE and college norms.

Mechanism for lodging complaint:

- The student may feel free to put up a grievance in writing/Email/ERP to the respective department committee coordinators.
- The students can register their grievances in online at <https://erp.kitvrnsi.com/>

Grievance cell has to resolve the issues submitted by the students/faculties/staff within stipulated time.

