## Kashi Institute of Technology, Varanasi

(An Autonomous Institute of Dr. A.P.J.Abdul Kalam Technical University, Lucknow)



### **Evaluation Scheme & Syllabus**

For

## First Year Master of Business Administration (MBA)

(Effective from Session: 2024-25)

MBA, First Year, Semester-I										
	Evaluation Scheme									
S.N.	Course	Course Title	Trmo		Periods		FA	SA	Total	Credit
S.N.	Code	Course Tiue	Туре	L	T	P	FA	SA	Totai	Crean
1	MBA 101	Management Principles & Organizational Behavior	Т	3	0	0	70	30	100	3
2	MBA 102	Managerial Economics	T	3	0	0	70	30	100	3
3	MBA 103	Introduction to Business Analytics	Т	3	1	0	70	30	100	4
4	MBA 104	Marketing Management	T	3	0	0	70	30	100	3
5	MBA 105	Communication for Managers	Т	3	0	0	70	30	100	3
6	MBA 106	Financial Accounting & Analysis	T	3	1	0	70	30	100	4
7	MBA 107	Design Thinking	T	3	0	0	70	30	100	3
8	MBA 108	Advanced Excel for Business Analytics	L	0	0	2	70	30	100	1
9	MBA 109	Minor Project Report/Soft Skills	L	0	0	4	70	30	100	2
10	CCA151	Co-Curricular Activities							100	0.5
11	MCGP101	General Proficiency							100	0.5
			21	2	6	630	270	1100	27	

	MBA, First Year, Semester-II									
	Evaluation Scheme									
S.N.	Course	Course Title	Туре		Periods		FA	SA	Total	Credit
3.11.	Code	Course ride	Туре	L	T	P	FA	SA	Total	Credit
1	MBA201	Business Environment & Legal Aspects of Business	Т	3	0	0	70	30	100	3
2	MBA202	Business Research Methods	Т	3	0	0	70	30	100	3
3	MBA 203	Entrepreneurship Development	Т	3	1	0	70	30	100	4
4	MBA 204	Financial Management	T	3	0	0	70	30	100	3
5	MBA 205	Quantitative Techniques for Managers	Т	3	0	0	70	30	100	3
6	MBA 206	Human Resource Management	Т	3	1	0	70	30	100	4
7	MBA 207	Management Information System	T	3	0	0	70	30	100	3
8	MBA 208	Operations and Supply Chain Management	L	0	0	2	70	30	100	1
9	MBA 209	Comprehensive Viva (Mini Project )	L	0	0	4	70	30	100	2
10	CCA251	Co-Curricular Activities							100	0.5
11	MCGP201	General Proficiency							100	0.5
	Total			21	2	6	630	270	1100	27

FA: Formative Assessment, SA: Summative Assessment, L: Lecture, T- Tutorial, P: Practical

#### **Abbreviation Used:**

**CCA:** Co-Curricular Activities**PCC:** Professional Core Courses

MC: Mandatory Courses

## DETAILED SYLLABI MBA 1<sup>St</sup> Year

Master of Business Administration

(Effective from Session: 2024-25)

Course Code	Course Code MBA101					
Course Title Management Principles & Organizational Behavior 3 0 0						
Course objecti	ve: The objective of this course is to:	D	uratio	on: 40	Hours	
1 Enable students to understand Management Concepts, managerial practices and their perspectives.						
2 Develop an understanding of concepts of organizing and directing.						
3 Equip the students with concepts of motivation and their application.						
4 Comprehend and interpret the aspects of individual and group behavior.						
5 Inculcate leadership skills and team-building capabilities in students.						

## **Syllabus**

8 Hours

Fundamentals of Management: Management practices from past to present, Different levels of management, Managerial Skills and Managerial Functions, Planning-Objective of planning, Planning process, Types of planning, Types of plans, Management by Objective, Decision-making-types, process and techniques, Case

**Introduction and Planning** 

**UNIT-I** 

Studies.

Course outcomer

**UNIT-II Organizing & Directing** 8 Hours

Organizing& Staffing- Types of organization, Organization structure and decentralization of authority, Meaning of staffing, Recruitment, selection & placement, Training & Development. Directing & Controlling- Principles of directing, Essence of coordination, Different control techniques, Management by exception. Case Studies.

UNIT-III **Motivation** 8 Hours

Motivation: Theory of Motivation: Maslow's, Herzberg's, McClelland, Contemporary theories of Motivation: Self Determination Theory, Self-Efficacy Theory, Vroom's Expectancy Theory, Equity Theory, Reinforcement Theory, Meaning of Perception, process, behaviour applications of perception. Case Studies.

**UNIT-IV Individual Behavior** 8 Hours

Fundamentals of individual behavior, Personality, types of personality, Personal effectiveness, the meaning Of Attitudes, Types, Components, attitude formation and attitude change. Meaning & Type of Group Behavior, Interpersonal Skills, Transactional Analysis, Johari Window.

**UNIT-V Leadership & Team Building** 8 Hours

Leadership: Leadership, types of leaders and leadership styles, traits and qualities of an effective leader, trait theory, Managerial Grid, LSM - Leadership Situational Model, Team Building, Tuckman Model of Team Development, Organizational Change: Meaning of organizational change approaches to managing organizational change, Kurt Lewin Model of change. Case Studies.

At the end of the course the student will be able to

	Course outcome: At the end of the course, the student will be able to								
Ī		Remember management concepts and processes.	Knowledge (K2), Remembering (K1)						
	CO 1								
	CO 2	Understand and apply the principles of organizing & directing in solving contemporary issues of	Knowledge (K2), Applying (K4)						

	organization.	
CO 3	Apply motivational techniques for the effective functioning of the organization.	Knowledge (K2), Analyzing (K5)
CO 4	Analyze and evaluate the behavior for enhancing individual and group performance.	Comprehending (K 3)
CO 5	Create a conducive work environment encompassing the theories of leadership and change management.	Applying (K4)

- 1. Koontz Harold, Weihrich Heinz & Mark V. Cannice Essentials of management (Tata McGrawHill, 11th Edition, 2020)
- 2. Robbins Stephen P&Judge Timothy A. —Organizational Behavior(Pearson)

#### Reference Books

- 1. Robbins & Coulter: Management (Pearson, 14th Edition, 2019
- 2. Pareek Udai: Understanding Organizational behavior, (Oxford University Press, 4<sup>th</sup>Edition, 2016
  - 3. Luthans Fred: Organizational Behavior, (McGraw Hill International Edition, 12thEdition, 2013
- 4. Prasad L. M.: Principles and Practices of Management, (SultanChand& Sons, 9thedition, 2016

#### Video Content:

Video Link: https://youtu.be/vWpsHyrxWzg?feature=shared

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MBA -FIRST YEAR							
Course Code	Course Code MBA102 L T P Cre						
Course Title	Managerial Economics 3 0 0						
Course objecti	Course objective: The objective of this course is to Duration: 40 Hours						
1 Understand the concepts and importance of Managerial Economics in making business decisions.						CO1	
2	Enable students to apply various concepts of the law of demand and supply for making price decisions.						
3 Develop an understanding of production concepts and cost concepts.						соз	
4	4 Understand and be able to apply pricing decisions to various market structure						
5	5 Comprehend various theories of the firm.						

**Pre-requisites:** Required Basic Knowledge of management concepts and principles.

#### **Course Contents / Syllabus**

UNIT-I	Basic Concepts and Principles	8 Hours
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Definition, Nature, and Scope of Economics-Micro Economics and Macro Economics, Managerial Economics, and its relevance in business decisions. Fundamental Principles of Managerial Economics - Incremental Principle, Marginal Principle, Opportunity Cost Principle, Discounting Principle, Concept of Time Perspective, Equi-Marginal Principle, Utility Analysis, Cardinal Utility and Ordinal Utility. Case Studies.

#### UNIT-II Demand and Supply Analysis 10 Hours

Theory of Demand, Types of Demand. Determinants of demand, Demand Function, Demand Schedule, Demand curve, Law of Demand, Exceptions to the law of Demand, Shifts in demand curve, Elasticity of Demand, and its measurement. Price Elasticity, Income Elasticity, Arc Elasticity. Cross Elasticity and Advertising Elasticity. Uses of Elasticity of Demand for managerial decision making, Demand forecasting- meaning, significance and methods, Supply Analysis; Law of Supply, Supply Elasticity; Analysis and its uses for managerial decision making. Price of a Product under demand and supply forces. Case Studies

#### UNIT-III Production and Cost Analysis 8 Hours

Production concepts & analysis; Production function, Types of production function, Laws of production: Law of diminishing returns, Law of returns to scale. Cost concept and analysis: Cost, Types of costs, Cost output relationship in the short-run. Cost output relationship in the long run. Estimation of revenue. Average Revenue, Marginal Revenue. Case Studies

UNIT-IV	Market structures	8 Hours
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Perfect and Imperfect Market Structures, Perfect Competition, features, and price determination under perfect competition. Monopoly: Features, pricing under monopoly, Price Discrimination.

<b>UNIT-V</b>	Economic Theory	6 Hours
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The Firm in Theory and Practice - Economic Theory of the Firm - The Behavioral Theory of the Firm - Managerial Theories of the Firm - Profit concepts & analysis - Game Theory and Asymmetric Information. Case Studies.

Courseoutcome: At the end of the course, the student will beable							
CO 1	To remember and understand the concepts of	Remembering (K1)					
	microeconomics to make effective business decisions under conditions of risk and uncertainty.	Understanding (K2)					
CO 2	To understand the law of demand and supply and their elasticities.	Understanding(K2)					
CO 3	To analyze production concepts, cost concepts and their impact on	Analyzing (K4)					
	business decisions.						
CO 4	Understand and evaluate pricing decisions under the different market	Understanding(K2)					
	structures.	Evaluating K5)					
CO5	To analyze various theories of the firm and how they affect the	Analyzing (K4)					
	business decisions.						

- 1. Managerial Economics, Nick Wilkinson, Cambridge UniversityPress,
- 2. Managerial Economics, Theory, Practice & Problems, Douglas Evan J, PHF, New Delhi;1983, FirstEdition

#### Reference Books

- 1. Managerial Economics, D.N. Dwivedi, Vikas Publication, 7thEd
- 2. Managerial Economics, GEETIKA, McGraw-Hill Education 2ndEd.
- 3. Managerial Economics: by Varshney & Maheshwari Pub, SultanChand.

#### Video Content:

#### Video link

https://youtu.be/CkN2T4sdrWE?feature=shared

https://youtu.be/tNMiCkEEiCk?feature=shared

MBA -FIRST YEAR							
Co	urse Code	MBA103	L	T	P	Credit	
Course Title		Introduction to Business Analytics	4	0	0	4	
Course objective: The objective of this course is to  Duration: 40 Hou							
1 Understand the different basic concepts/fundamentals of business statistics.						CO1	
2 Understand the importance of measures of Descriptive statistics and their implication on Business performance.					CO2		
3 Understand the concept of Probability and its usage in various business applications.					CO3		
4 Understand the practical application of various concepts.						CO4	
5 Understanding the Decision-making environment and applying the Concept of Business Analytics					CO5		
Pre-requisites: Basic knowledge of statistics							

#### **Course Contents / Syllabus**

10 Hours

		•		
Introduction of Statist	ics, Measures	of Central tenden	cy – Mean, Median, Mode, Quarti	les, Measures of Dispersion –
Range, inter quartile r	ange, Mean de	viation, Standard	deviation, Variance, Coefficient of	f Variation, Skewness and Kurtosis,
Case Study				

#### UNIT-II Predictive Analytics 6 Hours

Correlation Analysis: Rank Method & Karl Pearson's Coefficient of Correlation and Properties of Correlation.

**Regression Analysis:** Fitting of a Regression Line and Interpretation of Results, Properties of Regression Coefficients and Relationship between Regression and Correlation. Case Study

#### UNIT-III Probability Theory & Distribution 8 Hours

**Probability:** Theory of Probability, Addition and Multiplication Law, Baye's Theorem, Random Variables, Discrete and Continuous Random Variables, Probability Mass function, Probability Density functions

Probability Theoretical Distributions: Binomial; Poisson and Normal distributions. Case Study

**Descriptive Analytics** 

**UNIT-I** 

#### UNIT-IV Time Series & Index Number 8 Hours

**Time series analysis**: Concept, Additive and Multiplicative models, Components of time series, Trend analysis: Least Square method - Linear and Non-Linear equations, Applications in business decision-making.

**Index Numbers**: - Meaning, Types of index numbers, uses of index numbers, Construction of Price, Quantity and Volume indices: - Fixed base and Chain base methods. Case Study

#### UNIT-V Decision-making environments 8 Hours

Decision-making under certainty, uncertainty, and risk situations; Decision tree approach and its applications. Application of AI and machine learning in business decisions. Evaluation Metrics, Tree-Based Model, Artificial Neural Networks and deep learning, Model Ensembles, Evaluation-The holdout and random subsampling. Case Study

# Courseoutcome: At the end of the course, the student will be ableto CO 1 Gain Knowledge of basic concepts/fundamentals of business statistics and its role in descriptive analytics. CO 2 Apply Correlation and Regression analysis to business problems and their implication on Business performance. Knowledge (K2) Knowledge (K2) Applying (K4)

CO 3	Evaluate basic concepts of probability and perform probability	Analyzing (K5)
	theoretical distributions.	Synthesizing (K6)
CO 4	Demonstrate understanding of time series analysis and index numbers.	Understanding(K2)
CO 5	Apply various statistical tools and Concepts to solve BusinessProblems	Applying (K4)

- 1. G C Beri Business Statistics, 3rd edition, TATAMcGraw-Hill.
- 2. Evans James, BusinessAnalytics
- 3. Chandrasekaran & Umaparvathi Statistics for Managers, 1st edition, PHILearning.

#### **Reference Books**

- 1. J.K Sharma Fundamental of Business Statistics, 5e Paperback 1 January 2020
- 2. S. C.Gupta Fundamentals of Statistics, HimalayaPublishing
- 3. Davis, Pecar Business Statistics using Excel, Oxford
- 4. Ken Black Business Statistics, 5th ed., WileyIndia
- 5. Levin and Rubin statistics for Management, 7th ed., Pearson
- 6. Lind, Marchal, Wathen Statistical techniques in business and economics, 13th ed,McGraw-Hill
- 7. Newbold, Carlson, Thorne Statistics for Business and Economics, 6th ed., Pearson
- 8. Walpole Probability and Statistics for Scientists and Engineers, 8th ed., Pearson

#### Video Content:

#### Video link

https://youtu.be/mmweC\_r1t4g?feature=shar https://youtu.be/DAGiC1Qzto0?feature=shared

	MBA –FIRST	YEAR					
Course Co	de MBA104		L T	P	Credit		
Course Tit	e Marketing Management		3 0	0	3		
Course ob	ective: The objective of this course is to	Dı	ıratioı	: 40 Ho	: 40 Hours		
1	Facilitate understanding of the conceptual frame	work of marketing			CO1		
2	Develop an understanding of Consumer and busi	ness buying behaviour			CO2		
3	Develop the skill to understand Segmentation, To	rgeting and Positionin	g and		CO3		
	develop a strategy						
4	Ability to Understand and implement the Market				CO4		
5	Ability to understand Recent Trends in Marketing	3			CO5		
Pre-requis	tes:						
•	Course Contents /	Syllabus					
	7Hours						
UNIT-I	Introduction to Marketing & Market				7Hours		
Introduction, of Marketing		oes of Market, Core Coental Scanning, Analy	zing tl	of Mark	eting, Functio		
Introduction, of Marketing, Environment,	Introduction to Marketing & Marketing bijectives, Scope and Importance of marketing. Typ Marketing Orientations. Introduction, Environment Company's Macro Environment, Marketing Planning	oes of Market, Core Coental Scanning, Analy	zing tl	of Mark	eting, Functio ization's Mic		
Introduction, of Marketing, Environment,  UNIT-II	Introduction to Marketing & Marketing bjectives, Scope and Importance of marketing. Typ Marketing Orientations. Introduction, Environment Company's Macro Environment, Marketing Planning Consumer behavior	bes of Market, Core Coental Scanning, Analy g and Implementation.	zing th	of Mark e Organ	eting, Functio ization's Mic		
Introduction, of Marketing Environment,  UNIT-II  Consumer buy Decision Behall Introduction, Grant Buying Roles	Introduction to Marketing & Marketing  Objectives, Scope and Importance of marketing. Type Marketing Orientations. Introduction, Environment Company's Macro Environment, Marketing Planning  Consumer behavior  ing behavior: Introduction, Characteristics, Factors vior, Consumer Buying Decision Process, Buyer Becharacteristics of Business Markets, Differences bethin Industrial Marketing, Case Study	bes of Market, Core Coental Scanning, Analyge and Implementation.  affecting Consumer Beshavior Models, Busines ween Consumer and Busines	chavior,	of Mark e Organ Types of er Behav Buyer Be	eting, Functionization's Miconization's Miconizatio		
Introduction, of Marketing Environment,  UNIT-II Consumer buy Decision Beha Introduction, Buying Roles  UNIT-III	Introduction to Marketing & Marketing Objectives, Scope and Importance of marketing. Type Marketing Orientations. Introduction, Environment Company's Macro Environment, Marketing Planning  Consumer behavior  ing behavior: Introduction, Characteristics, Factors vior, Consumer Buying Decision Process, Buyer Becharacteristics of Business Markets, Differences bethin Industrial Marketing, Case Study  Segmentation, Targeting and Position	bes of Market, Core Coental Scanning, Analy g and Implementation.  affecting Consumer Behavior Models, Busines ween Consumer and Busines	chavior, ess Buy	of Mark e Organ Types of er Behav Buyer Be	eting, Functio ization's Mic  8 Hours f Buying ior: ehavior,		
Introduction, of Marketing Environment,  UNIT-II Consumer buy Decision Behalantroduction, Buying Roles  UNIT-III Introduction,	Introduction to Marketing & Marketing Objectives, Scope and Importance of marketing. Type Marketing Orientations. Introduction, Environment Company's Macro Environment, Marketing Planning  Consumer behavior ing behavior: Introduction, Characteristics, Factors vior, Consumer Buying Decision Process, Buyer Becharacteristics of Business Markets, Differences bethin Industrial Marketing, Case Study  Segmentation, Targeting and Position Concept of Market Segmentation, Requisites of Effet	bes of Market, Core Corental Scanning, Analyge and Implementation.  affecting Consumer Beshavior Models, Busines ween Consumer and Busines ween Consumer	chavior, ess Buyusiness	of Mark e Organ  Types of the Processor	8 Hours f Buying ior: ehavior, 8 Hours ess of Market		
UNIT-II Consumer buy Decision Beha Introduction, Buying Roles UNIT-III Consumer buy Decision Beha Introduction, Buying Roles UNIT-III Consumer buy	Introduction to Marketing & Marketing Objectives, Scope and Importance of marketing. Type Marketing Orientations. Introduction, Environment Company's Macro Environment, Marketing Planning  Consumer behavior  ing behavior: Introduction, Characteristics, Factors vior, Consumer Buying Decision Process, Buyer Becharacteristics of Business Markets, Differences bethin Industrial Marketing, Case Study  Segmentation, Targeting and Position Concept of Market Segmentation, Requisites of Eff Bases for Segmenting Consumer Markets, Targeting	ting Environment  Des of Market, Core Core ental Scanning, Analy grand Implementation.  Description of the Environment of the E	chavior, ess Buyusiness	of Mark e Organ  Types of er Behav Buyer Be  The Procket strat	eting, Function ization's Michael Station's Michael Station's Michael Station's Michael Station's Michael Station's		
Introduction, of Marketing Environment,  UNIT-II Consumer buy Decision Beha Introduction, Buying Roles  UNIT-III Introduction, Segmentation,	Introduction to Marketing & Marketing Objectives, Scope and Importance of marketing. Type Marketing Orientations. Introduction, Environment Company's Macro Environment, Marketing Planning  Consumer behavior ing behavior: Introduction, Characteristics, Factors vior, Consumer Buying Decision Process, Buyer Becharacteristics of Business Markets, Differences bethin Industrial Marketing, Case Study  Segmentation, Targeting and Position Concept of Market Segmentation, Requisites of Effet	ting Environment  Des of Market, Core Core ental Scanning, Analy grand Implementation.  Description of the Environment of the E	chavior, ess Buyusiness	of Mark e Organ  Types of er Behav Buyer Be  The Procket strat	eting, Functio ization's Mic  8 Hours f Buying ior: ehavior,  8 Hours ess of Market egies, Market		

**Product Management:** Introduction, Product Mix Strategies, New Product Development Process, Adoption Process, Diffusion of Innovation, Product Life Cycle (PLC), **Pricing:** Introduction, Factors Affecting Price Decisions, Pricing Process, Pricing Strategies, **Distribution Management:** Introduction, Channel Management Strategies, Introduction to Logistics Management, Retailing and Wholesaling-Meaning, Types, Multi-Channel Marketing, **Promotion Management:** Introduction, Integrated Marketing Communications (IMC), Promotion Mix, Advertising Budget, Case Study

UNIT V Recent Trends in Marketing 8 Hours

**Recent Trends in Marketing**- Rural Marketing, Digital and Mobile Marketing, Customer Relationship Management, Marketing Information System (MKIS), Case Study

Cour	seoutcome:	At the end of the course, the student will be	e ableto
CO 1	Remember a	nd comprehend basic marketing concepts.	Remembering (K1) Understanding (K2)

CO 2	Understanding and Analyzing Business/ Consumer Markets	Understanding(K2) Applying(K3)
CO 3	Apply and develop Marketing Strategies and Plans	Applying(K3) Creating(K6)
CO4	Understand and Analyze marketing for delivering and communicating value with the four P's of marketing.	Understanding(K2) Analysing (K4)
CO 5	Develop marketing strategies given contemporary issues.	Creating(K6)

- 1. Marketing Management: A South Asian Perspective Kotler, Keller, Kevin 15/e, Pearson Education, 2016.
- 2. Marketing Management Ramaswamy V. S. &Namakumari S,5/e,

 $McGraw Hill Education Publishers, 4^{th}edition 2015.$ 

3. Fundamentals of Marketing Management - Etzel M. J, B J Walker & William J. Stanton, 14/e, McGraw-Hill Education Publishers, 2015.

#### **Reference Books**

- 1) Marketing: An Introduction Rosalind Masterson & David Pickton, 2/e, SagePublications, 2010.
- 2) Marketing Management-Russ Winer, Ravi Bhar 4/e PearsonEducation2015.
- 3) Principles & Practices of Management Dr. PremvirKapoor, Khanna PublishingHouse, Delhi.

#### Video Content:

#### Video link

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		MBA –FIRST YEAR					
Co	urse Code	MBA105	L		T	P	Credit
Co	urse Title	Communication for Managers	3		0	0	3
Co	urse objecti	atior	1: 40 H	ours			
1		usiness communication strategies and principles for effection in domestic and international business situations.	ctive				CO1
2		of expression, i.e., descriptive, expositive, narrative, scien vritten, visual, and oral communication.	ntific, and se	lf-			CO2
3	Develop th presentation	bility to research and write a documented paper and/or g	give an oral				CO3
4	Develop th process.	bility to use technology to facilitate communication					CO4
5		rinciples of critical thinking, problem-solving, and techni t of exposition and argument.	ical proficien	ісу	in		CO5

#### **Pre-requisites:**

#### **Course Contents / Syllabus**

#### UNIT-I Role of communication 8 Hours

Introduction: Types of Communication of communication – defining and Framework of Communication – the purpose of Communication – the process of communication – characteristics of successful communication – importance of communication in management – communication structure in organization – communication in Crisis – communication barriers. Case Studies

#### **UNIT-II** Oral communication and written communication

8 Hours

Oral Communication – principles of successful Oral Communication – conversation control – reflection and Empathy: Two Sides of effective oral communication – Effective Listening —verbal communication- Kinetics- Voice Modulation - Expression. Written communication: Principles of effective writing – The 3X3 writing process for business communication: Pre-writing – Writing – Revising – Specific writing features – coherence – electronic writing process, Case Study

#### UNIT-III Presentation skills

8 Hours

Business letters and reports: Introduction to business letters – writing routine and persuasive letters – positive and negative messages- writing memos – Report - Types of Reports and objectives of report writing – progress reports, routine reports – Annual reports – format. Presentation skills: Effective presentation – elements of presentation – designing a presentation. Advanced visual support for business presentation - types of visual aid, Case Study

#### **UNIT-IV Employment communication**

8 Hours

Introduction – writing CVs – Group discussions – interview skills - Impact of Technological Advancement on Business Communication Networks – Intranet – Internet – e-mails – SMS – teleconferencing – video conferencing. Case Studies

#### **UNIT-V** Group communication

8 Hours

Meetings – Planning meetings – objectives – Types of Meeting – Meeting Etiquettes.

 $\label{eq:mediamanagement} \begin{tabular}{ll} Media\ management-the\ press\ release-press\ conference-media\ interviews-Seminars-workshop-conferences. \\ Business\ etiquettes.\ Case\ Studies \end{tabular}$ 

#### Course outcome: At the end of the course, the student will be able to

CO 1	Apply business communication strategies and principles to prepare effective communication for domestic and international business situations.	Applying (K3)
CO 2	Analyse ethical, legal, cultural, and global issues affecting business Communication.	Analyzing(K4)
CO 3	Develop an understanding of appropriate organizational formats and channels used in business communications	Creating (K6)
CO 4	Gaining an understanding of emerging electronic modes of Communication	Understanding(K2)
CO 5	Developing effective verbal and non-verbal communication skills	(Creating(K6)

#### **Text Books**

- 1. Business Communication for Managers: An Advanced Approach by John M. Penrose, RobertW. Rasberry, et al. South-Western; 5th Revisededition
- 2. Lehman, Dufrene, Sinha, (2016), Business Communication A South Asian Perspectives, 2nd edition, South-Western Cengage Learning India (P)Ltd
- 3. Courtland L. Bovee, C. Allen Paul, John V. Thill. (2015). Business Communication Today, 13th edition, Pearson.

#### **Reference Books**

- 1. Fundamentals of Business Communication by KumkumBhardwaj by WileyPublication
- 2. Business Communication by Meenakshi Raman, Prakash Singh by OxfordPublication
- 3. McGrath, E. H., S.J, (2011) Basic Managerial Skills for All, 9th edition, Prentice-Hall ofIndia.
- 4. Guffey, Mary Ellen, (2010) Business Communication: Process and Product, 7th edition, South-Western Cengage Learning India (P)Ltd.
- 5. Adler, R. B., Elmhurst, J. Marquardt (2012), Communicating at work, 11th edition, McGraw-Hill Publications

#### Video Content:

#### Video link

https://youtu.be/cKb2SJpSrlU?feature=shared

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		MBA –FIRST YEAR						
Course Co	ode	MBA106		L	T	P	Credit	
Course Ti	tle	Financial Accounting & Analysis		4	0	0	4	
Course ob	jectiv	: The objective of this course is		Dura	tion:	40 Ho	urs	
1	To i	nderstand the basic theory, concepts, and practice of H	Financial	l Accor	unting		CO1	
2	l l	nable students to understand the information contained ments of companies and other organizations.	d in the p	oublish	ed fine	ancial	CO2	
3		nable the students to prepare the Accounting Statemen ations will also be emphasized.	ts, their i	uses ai	nd		CO3	
4	To	nalyze the Performance of a company.					CO4	
5	Cyc	nalyze the concept of Working Capital and the flow of e in the firm.	the Oper	rating			CO5	
Pre-requis	sites: I	equired Basic Knowledge of Accounting						
		Course Contents / Syllabu	us					
UNIT-I		Meaning and Scope of Accounting					6 Hours	
Principles of	Accoun	ting, Users of Accounting, Accounting Concepts and C ting, Basic Accounting terminologies, Accounting Equation (Straight line and Diminishing method), Case Stu	uation,	ons, B	ookkee	eping a	nd Accounting,	
<b>UNIT-II</b>		Accounting Standards and IFRS					6 Hours	
		ting Principles and Standards; Matching of Indian Accs, Human Resource Accounting, Forensic Accounting,	_		ards w	th Inte	rnational	
UNIT-III		Mechanics of Accounting					10 Hours	
Preparation o	f final	of accounting, journaling of transactions; Ledger posticcounts, Profit and Loss Account, Profit and Loss App Balance sheet, Case studies and Workshops, Case Studies	propriatio					
UNIT-IV		Analysis of Financial statement				10 H	lours	
Size statemen	nts; Coi	ency ratios, Profitability ratios, activity ratios, liquidity aparative Balance sheets and Trend Analysis of manufactudies, and Workshops in analyzing Balance sheets, C	acturing,	Servi	•			
UNIT-V		Concepts of Working Capital				8 H	ours	
and Working	Capita tween o	Capital and its types, Determinants of Working Capit Financing. Cash Flow Statement: Various cash and no ash flow and fund flow, preparation of Cash Flow State At the end of the course, the student will be	on-cash tr ement an	ransac	tions,	the flow	v of cash, the	
CO 1		<u> </u>		17	1. 1			
COT		derstand accounting concepts, principles, and conventi- eir routine monetary transaction.	ions		owledg Comp		ing (K 3)	
CO 2	To re	cognize circumstances providing for increased exposur and define preventative internal control measures.	re to			ge (K2)		
CO 3		eate and prepare financial statements by Generally Accounting Principles.	cepted	Synthesizing (K6)/ Rememberin (k1)				
CO 4	infor	lize the technology (such as computers, and nation databases) in facilitating and enhancing account nancial reporting processes.	ting	Ap	plying	(K 4)		

CO 5	To Analyze, interpret, and communicate the information contained in basic financial statements and explain the	Analyzing (K 4) / Evaluating (K7))
	limitations of such statements.	
CO 6	To analyse the basic concepts and importance of working capital	Remembering (K1)/ Applying
	management.	(K4)

- 1. Maheshwari S N & Maheshwari S K A textbook of Accounting for Management (Vikas, 10th Edition)
- 2. Khan and Jain Financial Management (Tata McGraw Hill, 7thEd.)
- ${\it 3. Paresh Shah-Financial Accounting for Management (Oxford University Press, 2^{nd}Edition)}$

#### **Reference Books**

- 1. Mukherjee Financial Accounting for Management (TMH, 2ndEdition).
- 2. Narayanswami Financial Accounting: A Managerial Perspective (PHI,5thEd)
- 3. Jerry J. Weygandt Financial Accounting, 10e WileyPLUS (next generation) +Loose-leaf

#### Video Content:

#### Video link

https://youtu.be/cKb2SJpSrIU?feature=shared https://youtu.be/IHdy8u8RRjE?feature=shared

	MBA –FIRST YEAR						
Co	urse Code	MBA107	L	T	P	Credit	
Co	urse Title	Design Thinking	4	0	0	4	
Co	urse objective	: The objective of this course is to	Durat	tion:	25 Ho	urs	
1	Understand	the need for Creative Thinking and Innovation				CO1	
2	2 Understand the process involved in innovation and creativity.				CO2		
3	3 Analyze the available design thinking solutions in products and services					CO3	
4	4 Apply design thinking to your real-life problems/situations to evolve innovative and workable solutions				CO4		
5	Understand	the need for reverse engineering to solve business prob	lems			CO5	

#### **Pre-requisites:**

#### **Course Contents / Syllabus**

UNIT-I	CREATIVITY	8 Hours
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Design Thinking with Application, Creativity, Way to Improve Creative Thinking Skills, Dynamics of Creative Thinking, Component of Creativity, Types of Creativity, Creativity- Training & Learning for Development, Creative Industries, Six Thinking Hats, Case Study.

#### UNIT-II INNOVATION & INVENTION- IDEA GENERATION

7 Hours

Innovation, Invention, Need for Innovation, Meaning & Differences between Innovation and Creativity, Technological Innovation, Sustainable & Disruptive Innovation, Service Innovation, Improvisation, Co-Creation and Open Innovation, Sources of Innovation, Case Study.

#### UNIT-III APPLICATION OF DESIGN THINKING, BUSINESS MODEL

6 Hours

Industry 4.0, Startup, Large Firm, Design Thinking in Various Sectors (Health Sector, Finance, Education, Infrastructure) Design thinking case studies in Retail, Banking.

#### UNIT-IV PROCESS OF DESIGN THINKING

7 Hours

Process of Design Thinking, Implementing the process in driving innovation, Desing-Led Innovation, Innovation Environment, Benefit of Design Thinking in Industries, Creative Destruction, Prototypes, Case Study.

#### UNIT-V WORKSHOP AND SEMINAR ON DESIGN THINKING

6 Hours

Students Workshop on Manufacturing and Service Industry (Infrastructure, Hospitality, Retail, E-Commerce, Finance & Banking, Automobile, Organic Farming and Education.

#### At the end of the course, the student will be ableto Courseoutcome: Gain in-depth knowledge about creative thinking and design thinking at every CO 1 Understanding (K1) stage of the problem CO<sub>2</sub> Understand the various stages in innovative thinking and use Applying (K4) design thinking to generate innovative ideas CO 3 Applying design thinking to Business problems/situations to evolve innovative and Applying (K4) workable solutions CO 4 Have a process and mindset suited to innovation and creative Designing (K5) problem-solving CO 5 To Apply, implement & develop application-based learning among students. Applying (K4)

#### **Textbooks**

- 1. Jeanne Liedtka and Tim Ogilvie Designing for Growth: A Design Thinking Tool Kit forManagers (Columbia University Press, 2011)
- 2. Tom Kelly, The Art of Innovation: Lessons in Creativity From IDEO, America's Leading DesignFirm (Profile Books, 2002)

#### **Reference Books**

- 1. Tim Brown, Change by Design: How Design Thinking Transforms Organizations and Inspires Innovation (Harper Business, 2009)
- 2. Jeanne Liedtka, Tim Ogilvie, and Rachel Brozenske, The Designing for Growth Field Book: AStep- by-Step Project Guide (Columbia University Press, 2014)
- 3. Jeff Dyer, Hal Gregersen, Clayton Christensen, The Innovator's DNA: Mastering the Five Skillsof Disruptive Innovators (Harvard Business Review Press, 2009)
- 4. Roger Martin, The Design of Business: Why Design Thinking Is The Next CompetitiveAdvantage (Harvard Business Review Press, 2009)
- 5. Alexander Osterwalder and Yves Pigneur, Business Model Generation: A Handbook for Visionaries, Game Changers, and Challengers (John Wiley and Sons, 2010)
- 6. Nigel Cross, Design Thinking: Understanding How Designers Think and Work(Bloomsbury Academic, 2011)

#### Video Content:

#### Video link

https://onlinecourses.nptel.ac.in/noc22\_mg32/preview

https://youtu.be/IHdy8u8RRjE?feature=shared

		MBA –FIRST YEAR				
Course Co	de	MBA108	L	T	P	Credit
Course Tit	le	Advanced Excel for Business Analytics	0	0	2	1
Course ob	jectiv	e: The objective of this course is to	Du	ration	: 40 H	ours
1	Un	derstand and apply various functions of Excel.	I			CO1
2		able students to work on pivot tables.				CO2
3		velop an understanding of VBA Macro and its application in bisions.	usiness	7		CO3
4	Imp	part Basic concept of Tableau				CO4
5	Un	derstanding the application of various software for business re	search	<i>l</i> .		CO5
Pre-requis	ites:					
		Course Contents / Syllabus				
UNIT-I		Functions in Excel & Introduction to Advanced Excel			8Hou	ırs
	okup /	Hlookup, Index and Match, Nested VLookup. LAB / Practical				0 H
UNIT-II		<b>Pivot Table</b> s, advanced value field setting, grouping based on numbers and dates				8 Hours
UNIT-III		VBA Macro				8 Hours
Recording a N select case sta	temen	Procedure and functions in VBA, Variables in VBA, Variable data tt, Merge worksheet into macro, merging multiple excel files into	ypes, E	Else-if	stateme	
Recording a N select case sta one sheet, Spl UNIT-IV	temen it worl	Procedure and functions in VBA, Variables in VBA, Variable data tt, Merge worksheet into macro, merging multiple excel files into ksheet using VBA filters. LAB / Practical  Introduction to Tableau				ent, Defining
Recording a Management of Select case state one sheet, Splender UNIT-IV Introduction to Architecture, using Tableau	it worl  o Tabl  VizQL	Procedure and functions in VBA, Variables in VBA, Variable data to the thickness of the transfer of the transf	ecture,	Гablea	u Serve	8 Hours er chniques
Recording a Management of Select case states one sheet, Splender UNIT-IV Introduction to Architecture, using Tableau UNIT-V	temen it work o Tabl VizQL Prep	Procedure and functions in VBA, Variables in VBA, Variable data to the theorem of the theorem of the text of the t	ecture, ' Data I	Γablea Prepara	u Serve	8 Hours chniques 8 Hours
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Recording a Management of Select case state one sheet, Splender of Select Concept of Beauty and Select Courseout CO 1 To a perfect CO 2 To with	o Tabl VizQL Prep  Susines Descript d regr  come:	Procedure and functions in VBA, Variables in VBA, Variable data to total	octure, 'Data I	Prablea Prepara e ofSp r, Solv App	u Servention techniques	8 Hours chniques  8 Hours neet to NOVA,
Recording a Management of Select case states one sheet, Splender of Select Case states one sheet, Splender of Select Case States one sheet, Splender of Select Case Select Cas	o Table VizQL Prep Gusines Descripted regree come: confide form ca work value chart provide	Procedure and functions in VBA, Variables in VBA, Variable data to total	octure, 'Data I	Appl Unde	u Servention techniques	8 Hours extended the second of

- 1. Advanced Excel 2016 training guide, RituArora, BPBPublication
- 2. Spread Sheet Modeling and Decision Analysis- A Practical Introduction to Business Analytics by Cliff Ragsdale

#### **Reference Books**

- 1. Excel Quick Start Guide from beginner to expert, WilliamFischer.
- 2. Excel 2019, Greg Harvey, Ph.D

Note: Students are required to develop practical files based on the application of the above functions. There should be at least 10 tools applied from each unit thereby submitting a minimum of 5 practical outputs.

#### Video Content:

#### Video link

https://www.youtube.com/live/K1yz9izM4lQ?feature=shared

https://www.youtube.com/live/K1yz9izM4lQ?feature=shared

	MBA –FIRST YEAR		
CourseCode	MBA109	LTP	Credit
CourseTitle	MinorProject Report	004	2
Pre-requisite	As per the academicregulations		·

#### **Course Objectives:**

To understand the importance of social issues with the help of contemporary research. To develop written and presentation skills among team members.

To develop a broad understanding of social and managerial issues and suggest relevant solutions.

#### **Expected Course Outcome:**

CO1: To understand the socio-economic issues of the Indian economy.

CO2: To develop presentation skills and team spirit among students.

CO3:To apply basic research concepts in the formulation of the project.

#### **Guidelines:**

- In the first semester, the students are required to develop a mini-project under theguidance of an assigned facultymember.
- The student will submit a report to the College/Institute which will form part of the first semester examination. However, the report must be submitted by the end of these mester.
- Report will be prepared in a team. The report will be evaluated by an external examiner. The studentmust present his output through a presentation and vivavoice.
- The report should ordinarily be based on primary data. It should reflect an in-depth study of a micro problem, ordinarily assigned by the Department/Institute.
- Relevant tables and bibliography should support the data. The student should strictly follow the prescribed format for the project.
- The average size of the report ordinarily will be a of minimum 50 pages in standard font size (12) and double spacing. Two neatly typed (one-sided only) and soft-bound copies of the report will besubmitted to the College/Institute. The report will be typed on A-4 sizepaper
- The report will have a certificate issued by the Head of the Department. It should be attached the beginning of thereport.
- The Project Report will carry 100 marks and will be evaluated by two examiners (oneexternal and one internal). The evaluation will consist of (1) Project Report evaluation(2) ProjectPresentation and VivaVoce.

Total (50)			
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Objectives with Methodology(20) (20)			
Total			
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1.	Cover Page
2.	Certificate Issued byHOD
3.	Preface
4.	Acknowledgement
5.	Table ofContent
6.	Introduction of Topic
•	Objective of the Study
•	Limitations of thestudy
7.	LiteratureReview
8.	Company/IndustryProfile
9.	ResearchMethodology
10.	Data Analysis and Discussion
11.	Findings
12.	Recommendations
13.	Social and Managerial Implications of thestudy
14.	Conclusion
15.	References
16.	Annexure
17.	Mode of Evaluation: Presentation, Final oral viva

MBA –FIRST YEAR						
<b>Course Code</b>	Course Code MBA 201 L T P Cro					
<b>Course Title</b>	Business Environment & Legal Aspects of Business	3	0	0	3	
Course object	Course objective: The objective of this course is to  Duration: 40					
1	Develop understanding and provide knowledge about the business environment students.	ironme	ent to	the	CO1	
2 Promote a basic understanding of the concepts of Business Environment and international business environment.				CO2		
3 Provide a basic understanding of the law of contract.				CO3		
4	Impart a basic understanding of provisions of the Companies Act concincorporation and regulation of business organizations.	erning			CO4	
5						

**Pre-requisites:** 

#### **Course Contents / Syllabus**

UNIT-I Introduction to Micro Environment 8 Hours

Meaning of Business & Business Environment, Types of Business Organizations, SWOT analysis, Types of Environment to the Enterprise (Value System, Management Structure and Nature, Human Resource, Company Image and Brand Value, Physical Assets, Facilities, Research & Development, Intangibles, Competitive Advantage), External to the Enterprise, Micro- Suppliers, Customers, Market Intermediaries; Macro- Demography, Natural, Legal & Political, Technological) Michael Porter's Five Forces, Analysis, Competitive Strategies. Case Study

UNIT-II Macro Environment 6 Hours

Economic, Socio-Cultural, Competitive & International Environment, Business Environment concerning Global Integration; Comparative Analysis of Business Environment: India and Other Countries, Factors affecting the international business environment, Business Policy: LPG model & International forces in business. Case Study

UNIT-III Law of Contract 8 Hours

Law of Contract: Definition, essentials and types of contracts, offer definition and essentials, acceptance – definition and essentials, consideration – definition and essentials, exceptions to the rule, no consideration, no contract, the doctrine of privity of contract, the capacity of parties, free consent, quasi-contract, performance of contract, termination of contract, remedies for breach of contract. Sale of Goods Act: Essentials, sale v/s agreement to sell. Condition v/s warranties, rights of unpaid seller. Case Study

UNIT-IV Companies Act 2013 10 Hours

Companies Act: Definition, characteristics and kinds of companies, steps in the formation of company. Memorandum of Association, Articles of Association, prospectus. Directors: appointment, power, duties and liabilities, meeting and resolutions: types of meetings. Auditor: appointment, rights and liabilities, modes of winding up of a company.

The Right to Information Act, 2005: Right to know, Salient features of the Act, Duties of a PIO, Exemption from disclosure of information, Partial disclosure of information, Information commissions, powers of Information Commissions, Appellate Authorities, Penalties, Jurisdiction of courts. Case Study

UNIT-V	Consumer Protection Act	8 Hours

**Consumer Protection Act:** Definitions - Aims and objectives, Consumer protection councils, Redressal agencies, and penalties for violation.

Cyber Security Laws – Personal Data Protection Act 2019. Case Study

Courseoutcome: At the end of the course, the student will be ableto					
CO 1	Develop understanding and fundamental knowledge about the business	Remembering(K1)			
	environment	Knowledge (K2)			
CO 2	Develop an understanding of the concepts of Business Environment and international business environment.	Knowledge ( K 2)			
CO 3	Develop a basic understanding of the law of contract	Knowledge ( K 2)			
CO 4	Understanding of provisions of the Companies Act concerning incorporation and regulation of business organizations	Knowledge ( K 2)			
CO 5	Able to analyze case laws in arriving at conclusions facilitating business	Applying (K4)			
	decisions.	Analyzing (K5)			

#### **Textbooks**

- 1. Business Environment: Test and Cases, PAUL, McGraw Hill Education, 3rdEd.
- 2. V. Neelamegam Business Environment (VrindaPublications, 2ndEdition)

#### **Reference Books**

- 1. Kuchhal M.C. Business Law (VikasPublication)
- 2. Gulshan S.S. Business Law Including Company Law (ExcelBooks)
- 3. N D Kapoor Elements of Mercantile Law SultanChand-2014
- 4. International Business Environment—Ian Brooks, Jamie Weatherstom and Grahm Wilkinson

#### Video Content:

#### Video link

https://youtu.be/FXLuf84GjHQ?feature=shared

://youtu.be/FXLuf84GjHQ?feature=shared

MBA –FIRST YEAR				
Course Code	MBA 202	L TP		Credit
Course Title	Business Research Methods	3 0	0	3
Course objec	Course objective: The objective of this course is to  Duration: 40			
1	Understand the concepts/fundamentals of research and their type	es.		CO1
2	Equip students with knowledge of various research designs for p	roblem-solv	ving	CO2
3	Understand the importance of scaling & measurement technique techniques	s and samp	oling	CO3
4	Conduct the coding, editing, tabulation, and analysis in doing re	search.		CO4
5	Understand and apply the concept of statistical analysis which inc parametric tests and non-parametric tests and the ANOVA techniq report.			CO5

**Pre-requisites:** 

#### **Course Contents / Syllabus**

UNIT-I Research 8 Hours

Research: – Definition, Meaning, Importance types and Qualities of Research; Research applications in functional areas of Business, Emerging trends in Business research. Research & the Scientific Method: Characteristics of the scientific method. Steps in Research Process Concept of Scientific Enquiry: – Formulation of Research Problem – Management Question – Research Question – Investigation Question Research Proposal – Elements of a Research Proposal, Drafting a Research Proposal, evaluating a research proposal. Case Study

UNIT-II Research Design 8 Hours

Research design: Concept, Features of a good research design, Use of a good research design; Qualitative and Quantitative research approaches, Comparison – Pros and Cons of both approaches. Exploratory Research Design: Concept, Types: Qualitative Techniques – Projective Techniques, Depth Interview, Experience Survey, Focus Groups, Observation. Descriptive Research Designs: Concept, types and uses. Concept of Cross-sectional and Longitudinal Research Experimental Design: Concept of Cause, Causal relationships, Concept of Independent and dependent variables, concomitant variable, extraneous variable, Treatment, Control group. Case Study

#### UNIT-III Scaling & Measurement 6 Hours

Scaling & measurement techniques: Concept of Measurement: Need of Measurement; Designing Questionnaire, Problems in measurement in management research – Validity and Reliability. Levels of measurement – Nominal, Ordinal, Interval, Ratio. Attitude Scaling Techniques: Concept of Scale- Development of Scale – Rating Scales viz. Likert Scales, Semantic Differential Scales, Constant Sum Scales, Graphic Rating Scales – Ranking Scales – Paired Comparison & Forced Ranking – Concept and Application. Case Study

UNIT-IV Sampling 8 Hours

Sampling: Basic Concepts: Defining the Universe, Concepts of Statistical Population, Sample, Characteristics of a good sample. Sampling Frame (practical approach for determining the sample frame expected), Sampling errors, Non-Sampling errors, Methods to reduce the errors, Sample Size constraints, Non-Response. Probability Sample: Simple Random Sample, Systematic Sample, Stratified Random Sample, Area Sampling & Cluster Sampling. Non-Probability Sample: Judgment Sampling, Convenience Sampling, Purposive Sampling, Quota Sampling and snowballing Sampling methods.

Determining the size of the sample – Practical considerations in sampling and sample size, sample size determination. Data Collection: Tools & techniques, questionnaire framing. Case Study

<b>UNIT-V</b>	Data Analysis	10 Hours

Data Analysis: Editing, Coding, Tabular representation of data, frequency tables, Construction of frequency distributions, Graphical Representation of Data: Appropriate Usage of Bar charts, Pie charts, and histograms. Hypothesis: Qualities of a good Hypothesis –Framing Null Hypothesis & Alternative Hypothesis. Concept of Hypothesis Testing – Logic & Importance. Test of Significance: Small sample tests: t-test (Mean, proportion) and F tests, Z test, Cross tabulations, Chi-square test; Analysis of Variance: One way and two-way Classifications. Mechanism of Report Writing- Report Preparation: Types, Report Structure: preliminary section, main report, interpretation of results, suggestions and recommendations, limitations of the study, Report formulation. Case Study

Courseoutcome:	At the end of the course, the student will be ableto	
CO 1	Understand conceptsand fundamentals for different types of research.	Knowledge ( K 2)
CO 2	Apply relevant research techniques for problem-solving.	Remembering(K1) Applying ( K 4)
CO 3	Applyscaling& measurement techniques and should use appropriate sampling techniques	Comprehending(K3) Applying (K 4)
CO 4	Analyze different techniques of coding, editing, and tabulation in doing research.	Analyzing (K4) Synthesizing (K5)
CO 5	Apply statistical analysis for hypothesis testing using parametric and non-parametric tests and preparing reports.	Applying(K4) Analyzing (K4)

#### **Textbooks**

- 1. KothariC.R., Garg Gaurav.: Research Methodology-Methods and Techniques(New AgeInternational)
- 2. Bryman Alan, Bell Emma, &Harley Bill: Business Research Methods (Oxford UniversityPress)
- 3. Malhotra Naresh K.: Marketing Research: An Applied Orientation(Pearson, 7th Edition2019)

#### Reference Books

- 1. Chawla Deepak &SondhiNeena, Research Methodology: Concept and Cases (Vikas Publishing, 2<sup>nd</sup> Edition, 2016)
  - 2. Srivastava T N & Rao Shailaja: Business Research Methods (TMH Publication, 2ndEdition, 2017)

#### Video Content:

#### Video link

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://youtu.be/UWEElp3gesY?feature=shared

MBA –FIRST YEAR						
C	Course Code MBA 203 L T P				P	Credit
C	Course Title Entrepreneurship Development 3 0		0	3		
C	Course objective: The objective of this course is to  Duration: 4				n: 40 l	Hours
1 Explore the dimensions of creativity, innovation, and entrepreneurship CO1				CO1		
2 Develop an understanding of intellectual property rights			CO2			
3	Be familiar wi	th the financial support associated with new venture start-ups				CO3
4 Understand the various sources of idea generation and screening					CO4	
5 Understand the policy framework for promoting entrepreneurship and providing finance to entrepreneurs.				to	CO5	
D.	no mognicitore					

#### **Pre-requisites:**

#### **Course Contents / Syllabus**

UNIT-I	Role of Entreprene	urship		8 Hours

Concept of Entrepreneurship - Role of Entrepreneurship in Economic Development - Entrepreneurial decision process - Entrepreneurial traits, types, culture and structure, competing theories of Entrepreneurship — Qualities of a successful entrepreneur - Entrepreneurial motivation — Corporate, entrepreneurship — Intrapreneurship. Case Study

#### **UNIT-II** Intellectual Property Rights:

8 Hours

Introduction to intellectual property rights (IPR), intellectual property and its protection, Forms of Protection depending on the product; Patent, copyright, trademark, design know-how, trade secrets etc. Case Study

#### UNIT-III Launching a New Venture

8 Hours

The business plan as an entrepreneurial tool, Business Planning Process: elements of business planning, preparation of project plan, components of an ideal business plan – market plan, financial plan, operational plan, and, Feasibility Analysis – aspects and methods: Economic, financial, and market analysis – and technological feasibility. Various Forms of business ownership, Registration of business, units; start-up to going IPO; revival, exit and end to a venture. Case Study

#### **UNIT-IV** Idea Generation and Screening

8 Hours

Methods of Generating Ideas, Linear techniques – Matrix and Morphological Analysis, Force Field Analysis, Attribute Listing, Scamper, Alternative Scenarios, Forced Association, Value Analysis; Product Planning and Development Process: Establishing evaluation criteria, idea Stage, Concept Stage, Product Development Stage and Test marketing and commercialization. Environmental Scanning and SWOT analysis. Case Study

## UNIT-V Entrepreneurial Finance, Assistance and Entrepreneurial Development Agencies

8 Hours

Estimating financial funds requirement; Sources of finance – banks and financial institutions – IFCI, ICICI, IDBI and SIDBI), financing of Small Business Units. Role of central government and state government in promoting entrepreneurship with various incentives, subsidies, grants, export-oriented units – fiscal & tax concessions, other government initiatives and inclusive entrepreneurial growth.

Overview of MSME policy of government in India. Role of agencies assisting entrepreneurship: DICs, SSIs, NSICs, EDII NIESBUD, NEDB, Entrepreneurship Development Institute (EDI). New initiatives taken by the government to promote entrepreneurship in India at a larger scale. Case Study

Course	outcome: At the end of the course, the student will be ableto	
CO 1	Develop an understanding of basic concepts of entrepreneurship.	Understanding (K 2)
001	201010p un unutisumumg of custo contopie of emilipronousimp.	Remembering (K1)
CO 2	Develop an entrepreneurial mindset through knowledge of	Applying (K 3)
	creativity and innovation	Analysing (K 4)

CO 3	Evaluating and understanding a holistic approach to launching a new	Analysing(K4)
CO 3	business venture	
CO 4	Understanding of converting an ideainto an opportunity and	Understanding (K 2)
CO 4	various funding sources	
CO 5	Develop knowledge of Entrepreneurial Finance, Assistance, and the role of	Applying (K4)
CO 3	Entrepreneurial Development Agencies	Evaluating(K5)

- 1. Kumar, Arya; Entrepreneurship; PearsonEducation.
- 2. Blundell, R. and Lockett, N.; Exploring Entrepreneurship Practices and Perspectives; Oxford Publications.

#### **Reference Books**

- 1. Entrepreneurship 10th Ed (Indian Edition) 2016 by Robert Hisrich Michael PetersDean Shepherd, McGrawHill
- 2. Desai, Vasant; Dynamics of Entrepreneurial Development and Management; HimalayaPublishing
- 3. Dollinger, M. J.; Entrepreneurship: New Venture Creation; PHILearning.

Video Content:

#### Video link

https://youtu.be/aLoRz6hidCM?feature=shared

https://youtu.be/aLoRz6hidCM?feature=shared

	MBA -FIRST YEAR		
Course Code	MBA 204	L TP	Credit
Course Title	Financial Management Corporate Analysis	300	3
Course objective	ve: The objective of this course is to	Duration:	40 Hours
1	Understand the basic theory, concepts and practice of Financia	al Management.	CO1
2	Enable students to analyze the Cost of Capital and Investment of	alternatives.	CO2
3	Enable the students to design the Capital Structure and analyz	e the alternatives.	CO3
4	Analyze the concept of Dividend and its Theories.		CO4
5	Understand the concept of the Indian Financial System.		CO5
Pre-requisites:	Required Basic Knowledge for Financial Management	1	
<del>-</del>	Course Contents / Syllabus		
UNIT-I	Introduction to Finance & Corporate Finance		6 Hours
maximization, Fun	e Financial Decisions, Sources of Finance Time Value of Money, ctions of Finance Manager in Modern Age, Corporate Finance Inte. Concept of Risk and Return. Case Study		s. Wealth
UNIT-II	Investment Decision		10 Hours
UNIT-III	lyzing Projects. Case Study  Financial Decision		10 Hours
	Relevance and Irrelevancy theory, Leverage analysis – financial, of ications, EBIT EPS Analysis, Point of Indifference. Case Study	operating and combined	l leverage
UNIT-IV	Dividend Relevance		10 Hours
	Dividend Policy, Forms of Dividends, Types of Dividend Policies ller- Modigliani (MM) Hypothesis. Case Study	, Dividend Models: Wa	alter and
UNIT-V	Indian Financial System	41	Hours
Role of Financial I	nstitutions, Primary and Secondary Market, Lease Financing, Ven	ture Capital, Mutual F	unds.
Introduction to Der	ivative. Case Study		
Courseoutcome	e: At the end of the course, the student will be ableto	•	
CO 1	Understand the different basic concepts/ fundamentals of Corporate Finance	Knowledge (K2) Re	membering(K1
CO 2	Calculate the time value of money and evaluate long-term	Analyzing (K5)	
	investment decisions.	Evaluating(K7)	
CO 3	Developing analytical skills to select the best source of capital, and its structure based on cost of capital.	Analyzing(K5) Synthesizing(K6)	
CO 4	Use and apply the different models for a firm's optimum dividend payout.	Comprehending(K3)	Applying(K4)
CO 5	Understand the recent trends of the primary and secondary markets and develop skills for	Comprehending(K3) (K6)	Synthesizing

	application of various financial services.	
Textbooks		
1. Khan and Jair	- Financial Management (Tata McGraw Hill, 7thEd.)	
2. Pandey I M -	Financial Management (Vikas, 11thEd.)	
3. Prasanna Cha	ndra - Fundamentals of Financial Management (TMH, 9thEd.)	
Reference Boo	ks	
1. Ravi.MKishor	e – Financial Management (Taxman, 7thEd)	
2. Horne Wacho	vicz- Fundamentals of Financial Management (Pearson, 13thEd)	
Video Content:		
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https://youtu.	pe/TgF2XvjquUU?feature=shared pe/TgF2XvjquUU?feature=shared	
https://youtu.		
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	MBA –FIRST YEAR				
<b>Course Code</b>	MBA 205	L	T	P	Credit
<b>Course Title</b>	Quantitative Techniques for Managers	4	0	0	4
Course object	ive: The objective of this course is to	Dı	ıratio	n: 40	Hours
1	Provide a basic understanding of operations research concepts for lamking.	better decisi	ion-		CO1
2	Explore optimum solutions by applying Transportation problems				CO2
3	Provide an understanding of the assignment model and game theory business solutions	for optimu	m		CO3
4	Understanding the application of queuing theory for solving business Problem	SS			CO4
5	Understand the basic application of different techniques in project p	olanning.			CO5
Pre-requisites	: Business Statistics and Decision Making.			•	
	Course Contents / Syllabus				
UNIT-I	<b>Operations Research Introduction &amp; Linear Programming</b>	Problem		9	Hours
	perations Research, Linear programming: Mathematical formulations of all and simplex method of solving LP problems; duality. Case Study	of LP Mode	ls for	product	t-mix
UNIT-II	Transportation Problem			5	Hours
	oblem: Various methods of finding the Initial basic feasible solution W Method and MODI Method, Maximization Transportation Problem. Ca		Metho	od, Leas	st Cost
UNIT-III	Assignment Model& Game Theory				10 Hours
of game; Two-per	el: Hungarian Algorithm and its applications, Maximization Assignments on zero-sum game; Pure and Mixed Strategy Games; Saddle Point; ominance Method and Graphical Method for Solving Mixed Strategy Communication.				y: Concept
UNIT-IV	Sequencing & Queuing Theory			10 Hours	
Machines Problem	em: Johnson Algorithm for n Jobs and Two Machines, n Jobs and Throns. Queuing Theory: Characteristics of M/M/I Queue model; Applicationating arrival rate and service rate; Applications of Queue model for	ion of Poiss	on and	l Expor	nential
UNIT-V	Replacement Problem & Project Management				6 Hours
suddenly. Project	blem: Replacement of assets that deteriorate with time, replacement of Management: Rules for drawing the network diagram, Applications of and control; crashing of operations. Case Study  At the end of the course, the student will beable			technic	ques in
CO 1	Understand the basic operations research concepts and LLP Problems in business modules.	Understa	anding	(K2)	
	Understand how to interpret and solve business-related				

CO 3	Apply certain mathematical techniques to get the best possible solution to a probleminvolving limited resources	Applying (K 4)
CO 4	Apply the most widely used quantitative techniques in decision-making with the application of Queuing Theory	Applying (K 4)
CO 5	Identify project goals, constraints, deliverables, performance criteria, control needs, and resource requirements to achieve project success	Creating (K6)

- 1. R. Panneerselvam Operations Research (PHI, 2ndEdition)
- 2. Sharma J K Operations Research (Pearson, 3rdEdition)
- 3. A.M. Natarajan, P. Balasubramani- Operations Research(PearsonEducation)
- 4. Vohra Quantitative Techniques in Management (Tata McGraw-Hill,2nd)

#### **Reference Books**

- 1. Apte-Operation Research and Quantitative Techniques (ExcelBooks)
- 2. S Kalawathy-Operation Research (VikasIVthEdition)
- 3. Singh & Kumar—Operation Research(UDH Publisher edition2013)
- 4. TahaHamdy Operations Research An Introduction (Prentice-Hall, 9thedition)
- 5. Kothari Quantitative Techniques (Vikas 1996, 3rdEdition).

#### Video Content:

#### Video link

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		MBA –FIRST YEAR				
Cou	rse Code	MBA 206	L	T	P	Credit
Cou	rse Title	Human Resource Management	3	0	0	3
Cou	rse objective	: The objective of this course is to	Dura	tio	n: 40 H	ours
1	Provide the	basic knowledge of Human Resources Management			CC	01
2	_	ight into the managerial skills required toeffectively ble in an organization, to achieve corporate goals successfully.			CC	)2
3	-	understanding of job design, recruitment and selection, employee r better management of a firm's humanresources.			CC	03
4	Explore the	role of training and development programs in performance appraisal.			cc	04
5	Deal with v	arious grievances and complaint redressal systems.			CC	)5
Pre-	requisites:					
		Course Contents / Syllabus				
UNI	T-I	Introduction to HRM and Strategic HRM				8 Hours
Huma huma	n resource m	its importance to managers, Line and staff aspects of human resource manager's duties. The changing environment of human resource management, Human resource manager's proficiencies.	anagem	ent	, chang	ing role of

Strategic human resource management, Steps and types of strategies, Strategic human resource challenges, HR scorecard, Competitive analysis in HR.HR Roles and Responsibilities, Environmental changes in HR, Competitive analysis of HREnvironmental Factors Affecting HR Strategy. Case Study

#### 8 Hours **UNIT-II HR Planning**

Basics of job analysis, Uses of job analysis information, Steps in job analysis, Methods of collecting job analysis information, job descriptions, and Job specifications. Human Resource Planning, Process and Methods: Forecasting personnel needs, Forecasting supply of inside and outside candidates. Job analysis, HR Planning, Forecasting. Case Study

#### **UNIT-III Recruitment and Selection** 8 Hours

Recruitment, Internal and external sources of recruitment. Selection Importance and process of selection, Background investigation and reference checks. Basic testing concepts, how to validate a test, types of tests, and Work sampling for employee selection. Management assessment centers, Video-based situational testing.

Effectiveness of Recruitment and Selection, Techniques of Selection. Case Study

UNIT-IV	Employee Training and Performance Appraisal	8 Hours

Purpose and process of orienting employees, Five-step training and development process, Training, learning and motivation, Analyzing training needs, Training methods and managementdevelopment. Basic concept of Performance management: definition and importance Comparing performance appraisal and performance management, Type, process and method of performance appraisal, Problems and solutions, Appraisal interview. Basics of career management, Roles in career planning and development, managing promotions and transfers, Enhancing diversity through careermanagement. Idol Orientation system, Evaluation of effective training programs, Ethics in performance appraisal system. **Case Study** 

<b>UNIT-V</b>	Compensation Management and Collective Bargaining	8 Hours
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Meaning of compensation, Components of compensation system, fringe benefits and Incentives, fair compensation policy, Job Evaluation: concept, definition and methods, Legal compliances in compensation Management. The collective bargaining process, sources of grievances, grievance procedure, and guidelines for handling grievances. Fair compensation policy, Outcome of Incentives, Sources of Grievances. **Case Study** 

Course	eoutcome: At the end of the course, the student will be ableto	
CO 1	Apply the strategies on HR to gain a competitive advantage over its competitors	Applying (K3)
CO 2	Analyze and forecast the need for Human Resource Planning	Analyzing (K4)
CO 3	Understand the various effective sources and techniques for recruitment and selection of employees	Understanding(K2)
CO 4	Develop an understanding of various techniques of employee training and performance appraisal	Understanding(K2)
CO 5	Develop the compensation of employees and understand the employee grievance handling methods	Understanding(K2) Creating(K6)

#### **Textbooks**

- 1. Gary Dessler&BijuVarkkey, Human Resource Management, Pearson
- 2. Edwin B. Flippo, Personnel Management, Tata McGrawHill

#### **Reference Books**

- 1. V.S.P. Rao, Human Resource Management, Excel
- 2. RS Dwivedi, HRD in Indian Companies, McMillan
- 3. C.B. Memoria, Personnel Management, Himalaya

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https://youtu.be/cKb2SJpSrlU?feature=shared

		MBA	-FIRST YEAR					
Course Cod	e MBA 20	7		L	T	P	Credit	
Course Title	Course Title Management Information System 3 0 0				0	3		
Course obje	ective: The obje	ective of this course is	to	Du	ratio	n: 40 H	40 Hours	
1		vledge about basic con sizing its current trend	•	agement inforn	natior	ı	CO1	
2		rientation about Mana for managerial decision of Business.		•	edge		CO2	
3	Understand organization.	various E-ERP SYSTE	MS operating in fu	inctional areas	s of ar	ı	CO3	
4		dge about database sy. o enable the use of con ng.		· .		e	CO4	
5		ds-on learning on MS	Access application	s and the Inter	rnet in	ı	CO5	
Pre-requisit	es:					•		
		Course (	Contents / Syllabus	S				
		derstanding MIS	·		_	Hours		

Categories-Managers and Activities in IS-Types of Computers Used by Organizations in Setting up MIS-Hardware Support for MIS. Trends in MIS: Introduction-Decision Support Systems (DSS)-Artificial Intelligence (AI). Case Study / Lab

UNIT-II Managing Information Systems in 8 Hours Organizations

Introduction – Managing in the Internet Era - Managing Information Systems in Organization-IT Interaction model-Challenges for the manager- Building information – Budgeting for information systems-Capacity Building -centralized services – Security Management-Technology Road map for the organization. Case **Study / Lab** 

#### UNIT-III Introduction to ERP 10 Hours

Introduction to ERP-Basics of ERP-Evolution of ERP-Enterprise Systems in Large Organizations-Benefits and Challenges of Enterprise Systems.Introduction to E-Enterprise System-Managing the E-enterprise-Organization of Business in an E- enterprise-E-business-E-commerce-E-communication-E-collaboration — Function Based ERP. Case **Study / Lab** 

UNIT-IV Database Design 8 Hours

Introduction to Database Management System-Types of Database Users - Introduction to Database design-ER diagrams-ER Design, Entities-Attributes and Entity relationships and Relationship sets- Additional features of ER Model-Conceptual Design with the ER Model- Conceptual Design for Large enterprises. Introduction to Relational Model: Introduction to the Relational Model - Integrity Constraints over Relations-Enforcing Integrity Constraints-QueryingRelational Data-Logical database Design-Introduction to Views Destroying/ altering Tables and Views. Case **Study / Lab** 

UNIT-V Working on MS ACCESS 7 Hours

Introduction to Access Basics- Design a Database-Build a Database-Work with Forms-Sort, Retrieve, Analyze Data-Work with Reports-Access with Other Applications-Manage an Access Database.

Introduction to AHP and its application in Business Decision making. Case **Study / Lab** 

Courseoutce	ome: After completion of this course students will be ableto	
CO 1	Gain in-depth knowledge of working in an IT-enabled organization.	Knowledge (K2)
CO 2	Learn to use various IT tools for solving Business Problems.	Applying (K4)
CO 3	Develop and implement Information Systems for Business Applications.	Synthesizing (K6)
CO 4	Learn to increase the efficiency of various management processes by using IT-enabled technology.	Applying (K4)
CO 5	Analyze various security and ethics-related issues about the increasing use of Information Technology.	Analyze (K5)

- 1. Kenneth C. Laudon, Jane P. Laudon, "Management Information Systems-Managing the DigitalFirm", by Pearson publication 2014.
  - 2. VeenaBansal, "Enterprise resource planning-a managerial perspective", by Pearson, June 2013

#### **Reference Books**

- 1. RahulDeyAuther, "Mis: Managing Information Systems In Business, Government And Society, 2Ed", by WILEYpublications.
- 2. ITL ESL Introduction to Information Technology (Pearson, 2ndEdition).
- 3. AviSilberschatz, Henry F. Korth, S. Sudarshan, "Database SystemConcepts:Sixth Edition", byMcGraw-Hill

#### Video Content:

#### Video link

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MBA –FIRST YEAR						
Course Code	MBA 208	L	T	P	Credit	
Course Title	Operations and Supply Chain Management	3	0	0	3	
Course objectiv	ve: The objective of this course is to	Du	ration	: 40 1	Hours	
1	Develop an understanding of the concepts of operations management and productivity.			CO1		
2	Understanding the application of operations management in service firms as well as in manufacturing firms.	CO2				
3	Provide knowledge of material and inventory management.			CO3		
4	Understand recent trends and challenges of the supply chain in the current business environment.			CO4		
5	Enable students to understand and apply various concepts of total quality management in a business organization.			CO5		

**Pre-requisites:** 

#### **Course Contents / Syllabus**

UNIT-IProduction Concepts7 HoursIntroduction, meaning, nature and scope of production and operations management. Difference between production

Introduction, meaning, nature and scope of production and operations management. Difference between production and operations management. Productivity, factors affecting productivity and productivity measurement. Work study— Method study and work measurement. Production Technology – Types of manufacturing processes. Plant location and types of plant layout. Case Study

#### UNIT-II Operations Concepts

8 Hours

Services scenario in India, the difference between product and service, characteristics of services, classification of services, product and service design, factors affecting service design, service designing process, service blueprinting, and service capacity planning. Dimensions of quality in services, understanding service quality gap, measuring service quality using SERVQUAL model. Case Studies

#### UNIT-III Material and Inventory Management

10 Hours

Types of production planning, process of production planning and control (PPC) – routing, scheduling and loading. Master production schedule, and aggregate production planning. Types of inventories, inventory control techniques- EOQ, ABC, VED and HML (Simple numerical problems on Inventory control techniques). Just-in-time (JIT) and KANBAN. Case Studies

#### UNIT-IV Supply Chain Management

8 Hours

Overview of supply chain management, conceptual model of SCM, supply chain drivers, measuring supply chain performance, core and reverse supply chain, global supply chain, inbound and outbound logistics, Bullwhip effect in SCM, push and pull systems, lean manufacturing, agile manufacturing, role of IT in SCM. Demand forecasting in the supply chain—Simple moving average method, weighted moving average method, linear regression and exponential smoothing method. CaseStudies

#### UNIT-V TQM 7 Hours

Concept of TQM, Deming's 14 principles, Juran's quality trilogy, PDCA cycle, KAIZEN, quality circles, 7QC tools and its 7 new management tools, ISO 9000-2000 clauses, Six Sigma, Total Productive Maintenance (TPM), 5S. Case Studies

Course outcome: At the end of the course, the student will be able to				
CO 1	Understand the concepts of operations management and productivity.	Understanding (K2)		
CO 2	Apply the concepts of operations management in service as well as manufacturing firms.	Applying (K3)		

CO 3	Understand and apply material and inventory management concepts in a manufacturing organization.	Understanding (K2) Applying (K3)
CO 4	Understand and analyze challenges in managing the supply chain.	Understanding (K2) Analyzing (K5)
CO 5	Apply total quality management concept to produce good quality products and services at competitive prices.	Applying(K3)

- 1. William J Stevenson-Operations Management (McGraw Hill, 13th Edition)
- 2. *Jay Heizer and Barry Render- Operations Management (Pearson India12th Edition)*

#### **Reference Books**

- 1. Chary, S.N. -- Production and Operations Management (Tata McGraw Hill, 6thEdition)
- 2. Charantimath, P.M. Total Quality Management (Pearson Education, 3rdEdition)
- 3. Bedi, Kanishka Production & Operations Management (Oxford University Press, 3rdEdition)
- 4. Adam, Everett E. & Ebert, Ronald J. Production and Operations Management (Prentice Hall, 5thEdition)

#### Video Content:

#### Video link

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https://youtu.be/ZNLaoFdcCPs?feature=shared

MBA –FIRST					
YEAR					
Course Code	MBA 209	LT P	Credit		
Course Title	Comprehensive Viva	000	1		
Pre-requisite	As per the academic regulations				
Course Objective	g•				

- **Course Objectives:**
- 1. To assess the understanding and knowledge of various subjects of management.
- 2. To develop communication and analytical skills of management students.
- 3. To inculcate an interdisciplinary approach in students to solve business problems.

#### **Expected Course Outcome:**

- CO1: Integrate theory and practice.
- CO2: Analyze and solve different business-related problems.
- CO3: Develop a deep understanding and fundamental knowledge of the business environment.
- CO4: Develop a comprehensive approach integrating different areas of management.

#### **Guidelines:**

- The comprehensive viva voce is scheduled at the end of the 2<sup>nd</sup> semester to assess the understanding as well as application of the knowledge gained by the students by the end of the first year of the MBA program.
- This is also to see the articulation of what is being learnt bythem.
- The idea is to see the response of students towards what is being taught in this curriculumand see their relevance not only in the practical field but also in its interrelationship.
- The viva voce is of 100 marks to be conducted by the external examiner.
- The external examiner asks different questions covering all the subjects and basic areas of managementtojudgewhetherthestudentrememberswhathehasstudiedandcan explain the same to others.

Mode of Evaluation: FinalViva Voce